# D15 Inspection Process Optimization Kaizen

Report Out Presentation Monday, February 10<sup>th</sup> 2020





# D15 Inspection Process Optimization Kaizen





Team Lead	Milan Stojanovic	Quality Engineer
Facilitator	Rick Wojtysiak	Quality Manager
Team Member	Mitchell Ott	Quality Engineer (EDP)
Team Member	Anthony Stephan	Training/Subject-matter
Team Member	Erik Knoll	Department Supervisor
Team Member	Meredith Johnson	Industrial Engineer
Team Member	Adam H.	Manufacturing Engineer
Team Member	Bill Sorenson	Quality Specialist
Team Member	Jon G / Shawn S.	Operators/Subject-matter

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# D15 Inspection Process Optimization Kaizen



# **Problem / Challenge**

On average D15 windings undergo a combined total of 40 manufacturing and quality sign-offs per coil produced. This team has been chartered to review D15 inspection processes to see if non-value added checks can be eliminated or shifted to ensure wait time and inspection time is minimized.

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# **D15 Inspection Optimization Kaizen - Overview**



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#### **Objectives**

 Eliminate non-value added signoffs and formal inspection requests while maintaining or improving current level of quality.

#### **Expected Benefits**

Metric	Current	Goal	% Red.
Total QA Insp. Time	3391hrs	2800hrs	- 20%
Total Wait Time	1750hrs	1400hrs	- 20%
Ave Max Tollgate / Wdg.	5	4	- 20%

- Reduction in time spent signing checklists, performing redundant verifications and requesting non-critical QA inspections.
- Drive quality ownership at the source of the production processes.

#### **Support Needed**

- Accountable: Milan Stojanovic (QE)
- Facilitators: Rick Wojtysiak (QM)
- Requested Team: Quality Specialist, D15 Operator(s) from each function, Erik Knoll (Sup), Meredith Johnson (IE)
- On-Call Support: Adam Hodge (ME)

#### Scope

#### In Scope

Review, consolidation and optimization of:

- HV 10% Mfg. & QA signoffs.
- Mandrel HV, LV, TV, RV and Booster Mfg. QA signoffs.
- · Sizing HV, LV, TV, RV and Booster MFG & QA signoffs.

#### **Out of Scope**

 Any QA signoffs deemed a critical characteristic to the test-floor & customer performance of the transformer.

#### **Proposed Methods / Milestones**

Perform a kaizen event in Q1 2020 to develop new processes as a team and drive waste reduction Starting February 3<sup>rd</sup>, 2020:

- Day 1: Current state definition and value-add discussion.
- Day 2: Define gaps & develop improvements.
- Day 3: Create future-state iterations & define Best Practice
- Day 4/5: Implement future-state & train on changes
- Day 5: Wrap up work and report out.

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## **Current State by Inspection Point**



	Current State of D15 Inspection Performance								
	Inspection	Quantity of Inspections	Insp. W/Defects	Insp. W/ Crit. Defects	% Inspections with Defects	% Inspections with Critical Defects	Total Wait Time (Hours)	Total Inspection Time (Hrs)	Total Inventory Time (Hrs)
	10% HV	488	5	3	1.02%	0.61%	146:24	260:16	406:40
_	Mand. HV	705	172	120	20.43%	14.25%	199:45	528:45	728:30
Mandrel	Mand. LV	731	107	91	10.55%	8.97%	219:18	523:53	743:11
Man	Mand. RV	1001	18	12	3.37%	2.25%	266:56	450:27	717:23
_	Mand. TV	182	8	6	4.40%	3.30%	54:36	118:18	172:54
	Mand. BST	661	56	46	20.29%	16.67%	198:18	341:31	539:49
	Proc. HV	546	33	14	6.04%	2.56%	172:54	263:54	436:48
βι	Proc. LV	731	35	13	7.26%	2.70%	182:45	328:57	511:42
Ssii	Proc. RV	534	1	1	0.19%	0.19%	115:42	213:36	329:18
Processing	Proc. TV	182	1	1	0.55%	0.55%	54:36	57:38	112:14
P	Proc. BST	539	5	2	3.62%	1.45%	152:43	215:36	368:19
	Pre ISO	168	4	1	2.3%	0.6%	44:48	126:00	170:48

	Inspection Info				
	Inspection	Manufacturing Checks	QA Checks		
	10% HV	8	12		
_	Mand. HV	29	13		
dre	Mand. LV	22	15		
Mandrel	Mand. RV	21	37		
2	Mand. TV	22	19		
	Mand. BST	18	29		
	Proc. HV	21	33		
ng	Proc. LV	14	24		
SSi	Proc. RV	12	14		
Processing	Proc. TV	14	25		
P	Proc. BST	12	20		
	Pre ISO	3	17		

#### **Review and optimization of checklists:**

- I15002M&I Screw and Disc Winding
- I15006M&I Sling (RV) Winding
- I15002AM&I Combined Booster Winding

#### Specific focus on the following:

- 10% High Volt Inspection
- Processing RV Inspection
- Processing TV Inspection
- Processing BST Inspection
- Processing Pre ISO Static

# **Current State by Inspection Point**



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#### Screw Disc Winding (I15002M&I)

- 2-4 QA tollgates depending on winding type.
- 10% Inspection, Mandrel Inspection, Pre-ISO, Final-Sizing/Post-ISO.
- 91 Mfg. and QA signoffs combined.

#### Sling/RV Winding (I15006M&I)

- 3-5 QA tollgates depending on number of layers.
- 1st Layer, Buildup Check, 2<sup>nd</sup> Layer, OD Check, Final-Sizing.
- 50 Mfg. and QA Signoffs combined.

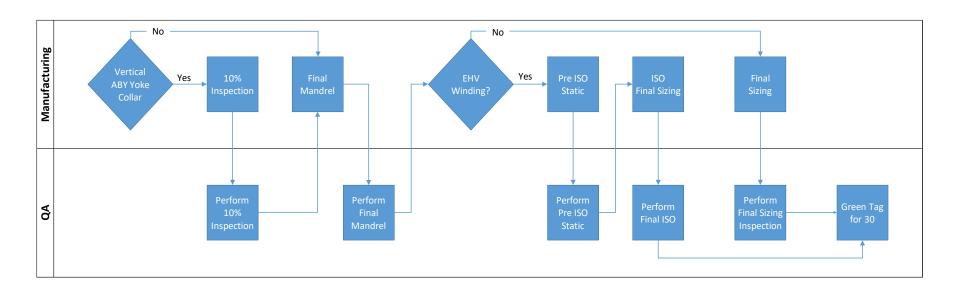
#### **Booster Winding (I15002AM&I)**

- 3 QA tollgates per booster winding (inner and outer)
- Inner winding, Outer winding, Final-Sizing.
- 60 Mfg. and QA Signoffs combined.

## **Current State (Screw/Disc Windings)**



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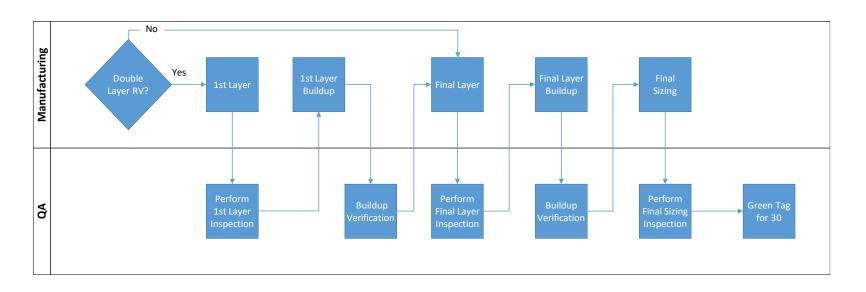


- 2-4 QA tollgates depending on winding type.
- 10% Inspection, Mandrel Inspection, Pre-ISO, Final-Sizing/Post-ISO.
- 91 Mfg. and QA signoffs combined.

### **Current State (RV/Sling Winding)**



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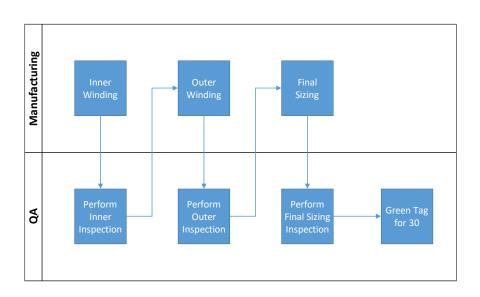


- 3-5 QA tollgates depending on number of layers.
- 1st Layer, Buildup Check, 2<sup>nd</sup> Layer, OD Check, Final-Sizing.
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### **Current State (Booster Winding)**



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- 3 QA tollgates per booster winding (inner and outer)
- Inner winding, Outer winding, Final-Sizing.
- 60 Mfg. and QA Signoffs combined.

# **D15 Inspection Optimization Kaizen - Approach**



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#### **Team Approach for Process Improvement**

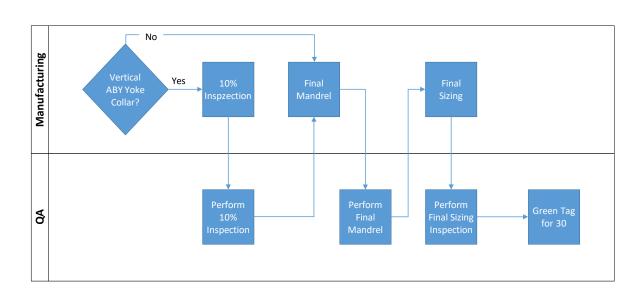
- ✓ Observed the Process to establish high-level flow.
- ✓ Reviewed Checklists for redundant sign-offs.
- ✓ Used Defect and NC data, operator experience, and critical characteristics to provide basis for tollgate & sign-off removal.
- ✓ Noted manufacturing procedures needing standardization.
- ✓ Analyzed benefits of changes.
- ✓ Created Current and Future State Process Maps.

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#### **Future State (Screw/Disc Windings)**



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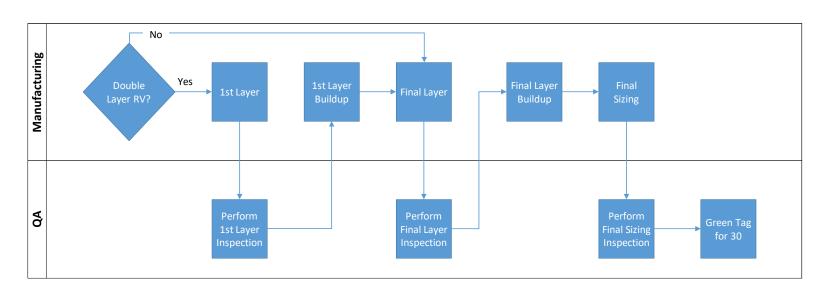
#### **Changes Made**

- Removed Pre-ISO Static QA Tollgate for EHV windings, and merged Post-ISO into Final Sizing.
- Removed redundancies in setup verification for QA.
- Removed redundancies in continuity-checking for Manufacturing.
- Re-enforced checks for operators to perform each disc/turn.
- Reduced sign-offs from 91 to 62 total.

### **Future State (RV/Sling Winding)**



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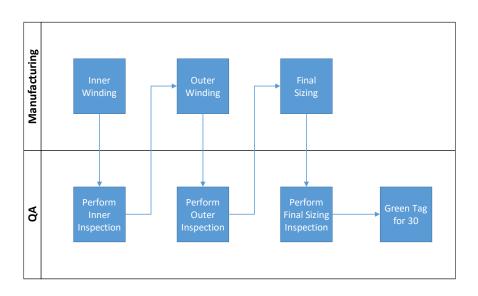
#### **Changes Made**

- Removed 1<sup>st</sup> layer build-up and final layer OD QA verification.
- Eliminated end-to-end continuity check for manufacturing.
- Eliminated sequence check with beeper for QA, and redundant continuity check at final-sizing.
- Total signoffs reduced from 51 to 41.

#### **Future State (Booster Winding)**



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#### **Changes Made**

- Tollgates did not change.
- Removed continuity check for manufacturing, and QA setup verification.
- Signoffs reduced from 60 to 48.

#### **Future State Time Savings**



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Checklist	QA Signoff Reduction	Mfg. Signoff Reduction	Tollgate Reduction	Est. Mfg. Hours Saved	Est. QA Hours Saved
Screw/Disc	15	15	1	179	131
RV/Sling	9	5	2	14	225
Booster	7	5	0	13	22

#### **Top Savings Highlights**

- QA Layer 1 and Layer 2 OD Verification: 147 Inspection Hours + 220 Wait Hours
- QA Setup Verifications: 121 Inspection Hours
- QA Pre-ISO Static: 56 Inspection Hours + 45 Wait Hours
- Mfg. Green-press Damage Check: 125 Mfg. Hours
- Mfg. Continuity & Sequence Checks: 81 Mfg. Hours

Metric	<b>Current State</b>	Goal	<b>Future State</b>
Total QA Insp. Time	3391hrs	2800hrs (-20%)	3012 hrs (-12%)
Total Wait Time	1750hrs	1400hrs (-20%)	1483 hrs (-15%)
Ave Max Tollgate / Wdg.	5	4 (-20%)	3 (-40%)

#### **Future State Benefits**



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#### **Direct Benefits**

- Reduced wait and sign-off/inspection time.
- Reduced direct labor interruptions.
- Increased Quality Specialists availability.
- Minimized checklist sign-off and page counts.

#### **Indirect Benefits**

- Quality at the Source reduction in secondary QA verifications.
- Increased operator involvement in the process resulting in improved product knowledge and quicker issue resolution.
- Supports schedule attainment On Time Delivery
- Increased Quality Specialists availability for proactive quality improvements.

#### **Additional Improvements**



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#### Standardization for Processes

Shop-floor knowledge gaps that contribute to over-inspecting & verifying.

- Multi-wire Windings Fixing crossover defects, adjusting marks, tension.
- Start/Finish leads Forming conductor fill.
- Cutting yoke collar cutouts Good vs Bad practice.
- CTC Wire Forming, Handling, Leads/Taps and Crossover Blocks.
- Boosters Build-up forming.
- Crossover-patches installation and correct positioning.

With standards and controls in place for manufacturing processes, sign-offs & inspections can be further reduced.

## **Additional Improvements**



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#### **Operator Based Defect Tracking and Follow-up**

Separating the operator performance from process performance.

Process Changes	Benefits
Operators record clock numbers on windings.	
2. During inspections – all defects recorded and associated with clock numbers regardless of severity or rework.	<ul> <li>Operator Quality Accountability</li> <li>Build Quality into Winding</li> </ul>
3. Occurrences and Severity by Operator Clock number will be tracked.	Monitor Defect Patterns to     Guide Improvement Needs
4. Quality Accountability Program used to track performance of individual operators.	

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# **Newspaper (Follow-up Items)**



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Action Item	Responsible	Estimated Completion Date	
Defect Data Collection Analysis: 10% Inspection	QA	2/5 – 2/29	
10% Inspection Decision: Needed/Not-Needed	Team	3/5	
Manufacturing Procedures Creation	Adam, Milan, Tony	End of Q2	
Defect Accountability Program – Establishment/Rollout	Erik, Jamar, Meredith	End of Q1 4/5	
Pull Obsolete Checklist	Erik, Meredith	2/11	
Restore Insp. Request Database on D15 Kiosks.	Mitch	3/6	
Inspection Instructions Creation	Milan	2/14	

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